

MARKEN NETWORK LOCATIONS



AMERICAS

Bogota, Colombia	Lima, Peru	Philadelphia, USA
Boston, USA	Los Angeles, USA	San Diego, USA
Buenos Aires, Argentina	Louisville, USA	San Francisco, USA
Chicago, USA	Mexico City, Mexico	Santiago, Chile
Durham, USA	Miami, USA	Santo Domingo, D.R.
Great Valley, USA	New York, USA	São Paulo, Brazil
Guatemala City, Guatemala	Panama City, Panama	

EUROPE & AFRICA

Amsterdam, Netherlands	Frankfurt, Germany	Moscow, Russia
Berlin, Germany	Geneva, Switzerland	Paris, France
Brussels, Belgium	Gyor, Hungary	Solsten, Sweden
Caesarea, Israel	Hamburg, Germany	Stockholm, Sweden
Centurion, S. Africa	Irene, S. Africa	Stuttgart, Germany
Chiswick, UK	Izmir-Cigli, Turkey	Tbilisi, Georgia
Dublin, Ireland	Johannesburg, S. Africa	Theale, UK
Edinburgh, UK	Kiev, Ukraine	Vienna, Austria
Feltham, UK	Milan, Italy	Zurich, Switzerland
	Minsk, Belarus	

ASIA PACIFIC

Ahmedabad, India	Kobe, Japan	Shanghai, China
Bangalore, India	Melbourne, Australia	Singapore
Beijing, China	Mumbai, India	Sydney, Australia
Brisbane, Australia	New Delhi, India	Taipei City, Taiwan
Hong Kong, China	Osaka, Japan	Tokyo, Japan
Hyderabad, India	Pune, India	
Kakegawa, Japan	Seoul, South Korea	



MARKEN

a UPS Company



Single-source supply chain solutions for today's clinical trial ecosystem

For those who demand more from their supply chain, only Marken provides a best-in-class Quality Management System, a global GMP Depot Network, Direct-to/From-Patient, Home Healthcare nursing services, and industry-leading expertise all under one single-source provider.



1,900
FULL-TIME
EMPLOYEES



120K
DRUG PRODUCT AND
BIOLOGICAL SAMPLE
SHIPMENTS PER MONTH



220+
COUNTRIES AND
TERRITORIES

MARKEN **MAKES IT HAPPEN**

We always find a way to connect patients with new medicines, in all corners of the world.

We understand the complexities of the industry and design solutions that move your clinical drug products forward. As the UPS Healthcare's clinical trial logistics unit, Marken is ready to support your supply chain storage and distribution needs throughout the entire clinical trial ecosystem.

WHAT WE DO

We ship materials at all temperature ranges to investigator sites, depots, and directly to a patient's home.



- ✓ Transport of **biological specimens** to all regional labs
- ✓ Biological sample **kit building** in all regions
- ✓ GMP **storage** and **labeling** of all clinical trial materials
- ✓ Transport of **clinical drug substance, IMP, clinical drug product,** and **ancillary supplies** to anywhere in the world
- ✓ **Direct-to-Patient** and **home nursing care** services
- ✓ **Cell and gene** therapy supply chain services including a global LN2 (cryogenic) network



GLOBAL GMP DEPOT NETWORK

With coverage worldwide, our global GMP depot network is strategically positioned to help your clinical drug program access patients in key recruitment areas, including South America, China, and Europe.

Our offering includes:

- Secure, multirange temperature-controlled storage
- Cloud-based inventory management system
- 150+ SOPs encompassing GMP depot services and supply chain services



ROBUST GLOBAL QUALITY MANAGEMENT SYSTEM

From our drivers to senior management, our passion for quality is what sets us apart, powers our mission, and affirms our commitment to setting the highest safety and regulatory compliance standards in the industry.

Marken's quality objectives:

- Meet all customer and regulatory requirements to the fullest extent
- Strive for error-free and consistent execution
- Protect patient safety and confidentiality, and clinical trial material integrity

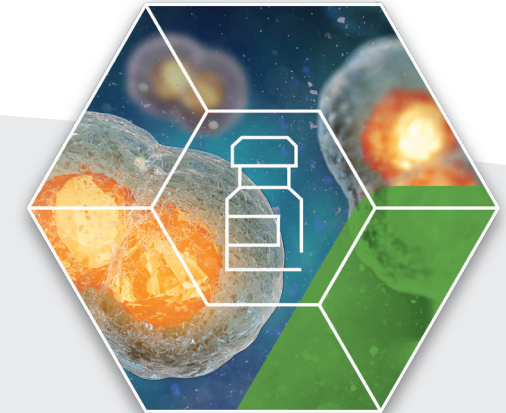


HOME HEALTHCARE (HHC) DIRECT-TO/FROM-PATIENT (DTP/DFP)

Bring the trial to the comfort of each patient's home with our combined Healthcare Nursing Network and Direct-to/From-Patient (DTP/DFP) services.

Marken's HHC/DTP advantages:

- Faster patient enrollment
- Increased patient retention
- Reduction of long-term costs
- Larger geographical reach



CELL AND GENE THERAPY SUPPLY CHAIN SERVICES

As advances in cell and gene therapies translate to increased development and commercialization, clinical trial supply chains must adapt to meet the growing demand of specialized supply chain services.

Our ever-evolving offerings include:

- Secure, closed-loop, vein-to-vein supply chain with 24-hour oversight
- Status updates and prealerts through advanced tracking solutions
- Over 14 strategically positioned cryogenic filling stations

TOP FIVE DIFFERENTIATORS

1 CULTURE OF QUALITY



- Unique QMS
- eQMS
- Unique GDP Program
- Lean Six Sigma Quality

2 PATIENT CENTRICITY



- Direct-to-Patient
- Home Healthcare
- Kit Building
- Patient Communication Center (PCC)

3 UPS OWNERSHIP



- Global Service
- UPS Fleet
- Brokerage
- Freight Forwarding
- Integrator

4 LATEST TECHNOLOGY



- Maestro
- Solo
- Apollo™
- Helios
- Sentry™/Sentinel
- EndeavAIR
- Smart Box

5 PROJECT MANAGEMENT



- Global Coverage
- Experienced and Dedicated Team
- Cell and Gene Control Center
- Global Control Center (GCC)